

## *Migrant Resource Centre*

Navi Mumbai has developed into one of the world's largest planned township. In recent years this region has witnessed a sudden spurt of commercial and residential growth. This has led to an inflow of many poor people from villages in search of work and livelihood. It was observed and understood that migrants are the most affected among the urban poor, due to their long working hours as manual laborers, they are not able to look after their health and other basic needs. In order to address to the needs of these workers, a center named Migration Resource Centre (MRC) or *Pravasi Shramik Sahayta Evam Marg Darshan Kendra*, was set up by YUVA on August 2010 for providing support services to laborers in Navi Mumbai who are single, seasonal or semi permanent.

### *Some of the services that the centre provides are:*

Health camps  
Awareness programs on health issues  
Identity card  
Legal Aid  
Counselling  
Opening of bank accounts  
PAN card  
Informal Education to children at Brick kilns  
Helpline service  
Studies on the status of migrants in Mumbai and government provisions for them.

The centre till date has received 21 cases and has managed to resolve 4 cases (3 related to wages and 1 of accident. Recently the helpline was instrumental in settling payment issues of 21 workers after calling for a meeting between the contractor and the builder. An amount of Rs.85, 000/- was paid to the workers and a written agreement was given by the builder promising to pay the balance amount in 7 instalments to the workers. The helpline on an average receives 3 to 4 calls daily, around 100 calls in a month of various nature from workers employed in informal sector.